



Why are you doing this?

Portland is a big bike town but commuter ridership is down 46% in the last six years. The Community Cycling Center Bike Shop has always been a reliable source of funding for our programs that provide bikes and safety instruction to the community. As this funding source becomes less reliable with the changing landscape of cycling in Portland, we realize that we will need to diversify our offerings in order to keep up with the new and changing demands

What are the programs that the bike shop supports? The CCC's programs aim to improve individual health and enhance the livability of our communities by helping people gain access to bicycle knowledge, education, leadership training, and more. Check them out [here](#)

Can I still get bikes at CCC if I don't want to fix it myself or get a membership?

Yes! We will still have a retail space right next door to the current space on 17th & Alberta st. Plus starting in September on the weekends you can visit our satellite location on NE Schuyler between NE 1st ave & 2nd ave.

Where can I get my bike repaired?

If membership and fixing your own bike is not for you, we will be offering a la carte service on the weekends at our satellite location on NE Schuyler st between NE 1st & 2nd Ave

Will you still be offering low-income discounts?

We will still be offering our low-income discounts at both the retail space at 17th & Alberta and for goods & service at our satellite location on NE Schuyler St. between NE 1st & NE 2nd Ave

Can I still donate bikes? How do I do that?

Yes! We will still be accepting donations at our 17th & Alberta location.

Can I still buy used parts?

Yes! We will still have a great used parts selection both online in our eBay store and in person at our retail space on NE 17th & Alberta St.

Can I buy or special order new parts?

Yes! We will have basic new parts available; chains cables, housing (all colors), and limited drivetrain parts and accessories and you will be able to special order parts through any of our vendors

How much will it cost to be a member?

Final details are still being worked out but we will have a tier-based membership so you can find the right level that works for you!

Can I buy one of your used bikes and then use the membership space to modify it?

We will have used bikes for varying skill levels that will include a one-month membership. Swing by the shop to learn more!

What if I have a more complicated fix and need guidance? We'll have mechanics and resources in the workspace to help with basic guidance. If you'd like more support you can sign up for a class or reserve one-on-one instruction time with a mechanic.

What's included in a membership?

Membership includes both the space and tools to work on your bike. We also add additional value to membership by offering members discounts on new and used inventory, first access to all classes, bike-packing trips, and CCC community events. A comprehensive list of benefits will be shared soon!

I can't afford a membership; will I still be able to take a class with you?

Yes, you can still take classes without being member

Are you still a union shop?

Yes! We are proud to be a part of ILWU Local 5 and will continue to be.

Have a question that wasn't answered here? We will be regularly updating our FAQs, reach out to us at questions@communitycyclingcenter.org,